



# INSIGHT (NDT) LIMITED

## ISO 9001:2000 QUALITY POLICY

To demonstrate to customers and staff the Company's commitment to quality, the Managing Director has determined to implement, maintain and continually improve the Quality System, which conforms to the international Quality System Standard ISO 9001:2000.

The overall objectives of the Company are

- to achieve and maintain standards of excellence that ensures that our customers are provided with services and service levels that, as a minimum, satisfy their requirements,
- to ensure legal requirements are met to achieve applicable statutory and regulatory requirements.

To maintain these standards of excellence, quality objectives are established for Company processes against which performance will be regularly monitored.

Internal communications are considered to be essential to the effective operation of the Company. Appropriate channels of communication are established to ensure that all personnel are made aware of quality policy, objectives, and, the effectiveness of the Quality System. All personnel are encouraged to actively participate to ensure that communication is a two-way process.

Each member of staff is an integral part of the quality chain and is crucial to ensure that we meet specified requirements. Everyone in the Company is trained to perform their tasks to the best of their abilities.

As an element of the Company's on-going development, our goal is to enhance our reputation, and, to forge long-term, mutually beneficial partnerships with both customers and suppliers.

Signed.....  
D Billups, Director

Signed.....  
N Browne, Director

2<sup>nd</sup> April 2007